

From the Desk of Debora Mock, Revenue Cycle Manager

As a precautionary effort, we are limiting in-office payments and appointments in the Business Office.

The Business Office and Medical Records will be open daily from 8 am to 5 pm, Monday thru Friday.

We are asking that patients use alternative ways to pay their bills.

1. Credit card payments:
 - Call 855-538-1871. If you want to pay and **not** speak with someone, press one for online payment and follow the prompts
 - Call 855-538-1871. Follow the prompts **to speak** with someone to take payment with credit card
 - Call the PGH Business Office at 775-273-2621 ext. 1203, 1206, 1205, 1202, or 1201 to make a credit card payment over the phone
2. For check or money order payments:
 - Mail to PO BOX 661, Lovelock, NV 89419
 - Drop off a payment at the admitting window in the clinic or hospital and have a receipt mailed to you
3. For cash payments:
 - Please call 775-273-2621 ext. 1203 and make an appointment
4. If you need to ask questions about your account(s), please call **775-273-2621 and select an extension from the list below.**
 - For Patient Portion, Payment Arrangements, and Uncompensated Care dial ext. 1203
 - For Medicare, Medicaid and Nursing Home questions dial ext. 1202
 - For any other insurance questions dial ext. 1206
 - For Occupational Health/ Work Care accounts dial ext.1207
4. We are still helping people apply for Nevada Medicaid. Please make an appointment to fill out an application or if you need assistance on redeterminations. Please call 775-273-2621 ext. 1203.
5. All Medical Records requests will be mailed to you. Any questions, call 775-273-2621 ext. 1204.
6. If you are sick, have a fever, or any other respiratory symptoms, please don't come into the office. Just call 775-273-2621 ext. 1203 and let us know, so your account will stay in good standing.

For Any Questions on Coronavirus Screening

Patients who have questions or concerns about the coronavirus (COVID-19) should call 775-400-0333 for more information.

~ Thank you for choosing Pershing General Hospital for your health care needs ~